

# Washington State Benefit Planning Network

## Developmental Disability Administration (DSHS/DDA)



**Kristina Bachman**  
Medicare and Benefits Reimbursement Program Manager

Brief Bio

Phone  
[Kristkm@dshs.wa.gov](mailto:Kristkm@dshs.wa.gov)

Service area:  
Washington State

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**Jaime Bond**  
State Plan Services Unit Manager

Jaime Bond is the manager of the team that oversees the Community First Choice and Medicaid Personal Care programs for people receiving services through the Developmental Disabilities Administration. Those two personal care programs support people to remain in the community, receiving the support they need to complete their activities of daily living, and living the lives they want to live.

(360) 407-1567  
[Jaime.bond@dshs.wa.gov](mailto:Jaime.bond@dshs.wa.gov)

Service area:  
Washington State

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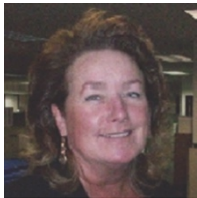
**Jennifer Gill**  
DDA, Medicare and Benefits Program Specialist

My office is located at Rainier School in Buckley Washington, but I serve clients statewide in assisting to ensure all benefits, Social Security, OFM, Railroad, VA, and Medicare, if eligible, are being applied for and received.

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[Jennifer.gill@dshs.wa.gov](mailto:Jennifer.gill@dshs.wa.gov)

Service area:  
Washington State

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**Branda Matson**  
Employment / Day Services Program Unit Manager

Branda Matson is responsible for the Developmental Disabilities Administration's (DDA) Employment and Day program services which include Individual & Group Supported Employment, Community Inclusion, Child Development, Individualized Technical Assistance and indirect consumer supports such as Partnership projects, Infrastructure projects,

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Service area:  
Washington State

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Community Information activities and Education, and Training. DDA manages programs through contractual partnerships with Washington’s 39 counties. The counties select and contract with over 300 service providers who support approximately 16,000 individual monthly. Counties collaborate with multiple local agencies that directly provide many of the indirect support services that strengthen the community infrastructure. For additional information visit: [DDA County Best Practices](#) website.



**Ann Vasilev**  
Waiver Services Unit Manager

Brief Bio

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Service area:  
Washington State

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## Aging and Long Term Support Administration (DSHS/ALTSA) – Policy Analysts



**Amanda Aseph**  
Financial Policy Analyst; Lead Trainer for HCS

Amanda Aseph is the Financial Policy Analyst for the Washington State Department of Social and Health Services (DSHS), Aging and Long Term Support Administration (ALTSA). She grew up in Las Vegas and was inspired to work with the elderly and disabled by while in high school when she completed a CNA program upon graduation. She first started her career in social services in Nevada in 2003. She started working for DSHS in Washington in 2013 in the Vancouver Home and Community Services field office as a Public Benefit Specialists and has been a part of the Financial Eligibility and Policy unit in 2018.

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Service area:  
Washington State



**Lori Rolley**  
Lead Policy Analyst

Lori Rolley is the Financial Policy Analyst for the Washington State Department of Social and Health Services (DSHS), Aging and Long Term Support Administration (AL TSA).

She grew up in Port Angeles and was inspired to work with the elderly and disabled by her mother, an RN who was the Director for Volunteer Hospice of Clallam County for over 35 years.

She started working for DSHS in Spokane as a college intern in 1977. In 1980 Lori started working primarily with the Institutional and SSI related Medicaid programs at Medical Assistance Administration (now called Health Care Authority) and Home and Community Services in Olympia.

She is the program lead for Chapter 182-513 WAC (Institutional), Chapter 182-515 WAC (Home and Community Based Waiver). Lori enjoys hiking in the forest, walking on the beach, kayaking in the Puget Sound and playing with her kitties Gracie and Sir Walter “Wally” Rolley.

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Service area:  
Washington State



**Mallori Woolnough**  
Financial Policy Analyst; MAC/TSOA Program Manager

Brief Bio

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Service area:

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## DSHS/AL TSA – Foundational Community Supports (FCS) Program



**Mike Corcoran**  
Employment Program Manager

Brief Bio

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Service area:  
Washington State

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### Jim Bischoff

Supported Employment Specialist, Region 1

Currently I am responsible for all of eastern WA to support getting AL TSA clients enrolled in the FCS Supported Employment services. I support our Home and Community Service (HCS) offices, our Area Agencies on Aging (AAA) offices, my Employment Providers, and anyone else working to assist job seekers in becoming successfully employed. Prior to this position I worked with the Division of Vocational Rehabilitation (DVR) as a Vocational Rehabilitation Counselor (VRC) for 20 years.

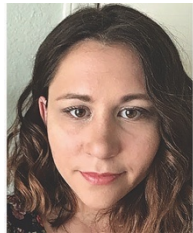
(509) 585-8073 (Office)

(360) 870-4511 (Cell)

[James.bischoff@dshs.wa.gov](mailto:James.bischoff@dshs.wa.gov)

Service area:

[Region 1](#)



### Krystal Baumann

Supported Employment Specialist, Region 2

As part of my role as the Region 2 Supported Employment Specialist Program Manager, I am responsible for providing technical assistance and support to Foundational Community Supports (FCS) Supported Employment (SE) providers. More specifically, I provide support around FCS SE service delivery and benefits planning. I can assist benefits planners working with FCS SE clients to verify benefits and better understand the functional and financial components of an individual's benefits package.

(360) 522-2363

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Service area:

[Region 2](#)



### Vicki Gilleg

Supported Employment Specialist, Region 3

Brief Bio

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Service area:

[Region 3](#)

## Department of Behavioral Health and Recovery (HCA/DBHR) – FCS



**Greg Claycamp**  
FCS Program Administrator

Brief Bio

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Service area:  
Washington State

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**Teesha Kirschbaum**  
Recovery Supports Supervisor

Brief Bio

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Service area:  
Washington State

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## Division of Vocational Rehabilitation (DSHS/DVR)



**Patricia Emsley**  
Program Manager/Ticket to Work /Benefits Planning

I manage the Ticket to Work/Benefit Planning team in the State of Washington which consists of 9 Certified Benefit Planners and 1 Rehabilitation Technician who processes releases to obtain Benefit Planning Queries from Social Security and send them to VRCs/RTs. My unit is responsible for doing benefit planning with customers of DVR and the Vocational Rehabilitation Counselors. We are also responsible for obtaining TTW reimbursements from Social Security as well as Partnership Plus reimbursements. This unit also provides Benefit Planning training to all staff within DVR and also to Tribal VR Program staff.

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[Emslep@dsht.wa.gov](mailto:Emslep@dsht.wa.gov)

Service area:  
Washington State

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**Jessica Bell**  
Ticket to Work Program Specialist and Lead Certified Benefit Planner

Jessica Bell has worked for the Division of Vocational Rehabilitation (DVR) since 2015 and has been a Cornell Certified Benefit Planner since 2017. She currently is the Ticket to Work Program Specialist for DVR and is responsible for assigning customers Tickets through Social

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Service area:  
Washington State

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Security's Ticket to Work (TTW) Program once they sign their Individualized Plan for Employment (IPE) and unassign their Ticket when their case is closed. Jessica is responsible for submitting, reviewing, and disputing Social Security Cost Reimbursement Claims for the agency for the services that DVR provides to TTW customers. Additionally, she partially oversees DVRs Partnership Plus Program by triaging referrals from participating Employment Networks (EN) for DVR services and determines what customers are earning above Substantial Gainful Activity (SGA) at DVR case closure. Jessica and the other DVR Benefit Technicians then encourage the customer to connect with a participating EN for ongoing TTW job supports upon DVR case closure to ensure that the customer maintains their SGA level job which results in an increase in overall Cost Reimbursements from Social Security for both DVR and the EN.

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**Loree Bauge**  
Benefits Planner, Region 1

Brief Bio

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Service area:  
[Region 1](#)

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**Hope Carpenter Strong**  
Benefits Planner, Region 1

Brief Bio

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Service area:  
[Region 1](#)

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**Dustin Krall**  
Certified Benefits Technician, Region 3

Dustin Krall has worked for Washington State DVR/DSHS for the last 5 years. He has worked 2 years as a Business Specialist helping connect job seekers with local businesses and 3 years as a Benefits Planner. He received a Bachelor's degree in Psychology from Brigham Young University – Idaho and received his Benefits and Work Incentive Practitioner certification through Cornell University. Dustin serves the DVR population in Region 3.

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Service area:  
[Region 3](#)

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## Brandie Tate

Certified Benefits Planner, Region 2

I have worked for DVR/DSHS for about 5 ½ years. During that time, I spent a brief year working for DDS – Disability Determination Services for Social Security/DSHS. When I came back to DVR after DDS, I started working as a Benefits Planner which was about 3 years ago. Prior to that I worked for a CRP, Morningside, here in Olympia where I worked as a job coach of 4 to 8 Community Protection clients and spent 7 years prior supervising two developmentally disabled adults at South Puget Sound Community College.

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Service area:

[Region 2](#)

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## Alicia Chaplo

Certified Benefits Technician, Region 3

Alicia has worked almost 10 years as a Benefits Specialist, first in Wisconsin as a WDBN/ERI certified Benefits Specialist serving both VR and grant-sponsored customers, and now as a Washington state DSHS/DVR employee and Benefits Technician, working out of Tumwater, WA. In her current role, she helps disabled individuals enrolled in the DVR program to understand the work rules and work incentives around Social Security and other benefits, primarily in the DSHS Region 3. In previous roles, Alicia worked with disabled youth and their families to address questions and uncertainty about transitioning to employment through the Federal Department of Education PROMISE (Promoting Readiness of Minors in SSI) program, as a Self-Employment Specialist and VR Vendor in Wisconsin, and as a Ticket to Work Program Specialist at the Washington State DSHS/DVR headquarters.

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Service area:

[Region 3](#)

## Department of Services for the Blind (DSB)



### Sheila Burkett-Luckey

Vocational Rehabilitation Counselor / Benefits Planner

I have worked at DSB for 28.5 years as a vocational rehabilitation counselor. I successfully completed the Cornell Benefits planning courses. I am keeping current with my CEUs for credential through Cornell. Currently, I provide benefits planning to the people on my VR caseload and to other DSB counselors as time allows.

(206) 906-5538

[Sheila.burkett-luckey@dsb.wa.gov](mailto:Sheila.burkett-luckey@dsb.wa.gov)

Service area:

Skagit, Whatcom, Island and San Juan Counties

## County Benefit Planners



### Melinda Bocci

Human Specialist 2 / Benefits Planner

*Snohomish County Developmental Disabilities Program*

Brief Bio

Phone

[Melinda.bocci@snoco.org](mailto:Melinda.bocci@snoco.org)

Service area:

Snohomish County



### Emily Hart

School to Work Program Manager / Benefits Planner

*King County Developmental Disabilities and Early Childhood Supports Division*

Brief Bio

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Service area:

King County



### Jessica Loseke

Employment Program Manager

*Stevens County / New Alliance*

Jessica Loseke is the Developmental Disabilities County Coordinator for Stevens, Ferry, and Lincoln Counties, Program Manager of the NEW Alliance Employment Program, as well as a certified Benefits Planner through Virginia Commonwealth University. Jessica has a Bachelor

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Service area:

Stevens, Ferry, and Lincoln Counties



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of Arts in Psychology from Eastern Washington University and has been working in the field of developmental disabilities for over 10 years.

## Employment Agency Benefits Planners



### Alanna Cooper

Peer Employment Specialist / Benefits Planner  
*Multicare Behavioral Health - Enrich*

Alanna Cooper is a passionate systems navigator and employment advocate for individuals living and working with disabilities. A Cornell Certified Benefits Planner, Behavioral Health Vocational Specialist, and Counselor working with individuals and government agencies since 1998. Experienced at utilizing the IPS employment model to help her clients obtain and maintain employment and a former Washington State DVR Community Resource Partner (CRP) offering employment supports to individuals with barriers to employment. Alanna specializes in and can offer assistance with: Social Security and Medical Benefits including Benefits Summaries & Analysis of SSA Work Incentives; Job Development; Job Coaching; Policies and Workplace Accommodations for Workers with Disabilities; SAMSHA SOAR Based Applications; Group Facilitation; DSHS Systems Navigation, and Individual Skills Training. Alanna holds a BA from Washington State University, a Certification in Human Resources Management from Portland State University, and recently completed training to be included as part of the WISE Benefits Planning Network for Washington State in addition to being a Cornell Certified Benefits Planner for over six years.

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[Alanna.cooper@multicare.org](mailto:Alanna.cooper@multicare.org)

Service area:  
Pierce County



### Kristine Dore

Employment Specialist / Benefits Planner  
*Harborview*

Brief Bio

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Service area:



## Angela Everest

Community Employment Services Supervisor/Benefits Planner  
*Chinook Enterprises*

I graduated from Western Washington University in 2011 where I got my Bachelor's in Psychology and Sociology. I began work at Chinook Enterprises in 2012 as an Employment Specialist. I have experience at Chinook also as the Job Development Coordinator. My role at Chinook now is Community Employment Services Supervisor as well as Benefits Planner (certified by Cornell in 2016). Chinook Enterprises is a non-profit designed to operate as a business, but with a social mission: supporting full participation in community life for people with disabilities or other barriers. Full participation must start with successful employment. Chinook's diverse customer base consists of five customer groups: eligible job seekers, employers, manufacturing companies, local businesses and government agencies. Our revenue is used to self-fund our mission.

(360) 428-0140

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Service area:

Skagit County



## Aaron Gaulke

Instruction Specialist / Benefits Planner  
*Entrust*

Instruction Specialist with Entrust Community Services. I provide all pre-employment activities for clients such as resume building, interviewing practice, and other job skills. I also provide information about Social Security benefits.

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(509) 834-2976 (desk)

[Gaulkea@entrustcs.org](mailto:Gaulkea@entrustcs.org)

Service area:

Grant County, Kittitas County, Klickitat County, Yakima County, and Benton/Franklin County



## Christina Lease

Service Coordinator / Benefits Planner  
*ENSO*

I have been working with adults with developmental, cognitive, and/or physical disabilities for almost 3 years. I have my bachelors degree from Eastern Washington University with my areas of study being in Psychology, Business, and Disability Studies. I am certified as a Benefit Planner through Cornell University. During my time as a Benefit Planner I have completed over 100 plans. I am very passionate about helping others and I will always do everything that I can to make sure my customers are provided with all of the information that they may need.

(509) 844-1837 (mobile)

[Christina@enso.ws](mailto:Christina@enso.ws)

Service area:

Washington State



### Tina Mitchell

Lead Employment Consultant / Benefits Planner  
*Washington Vocational Services*

Tina has been employed with WVS since 2012, is CESP Certified (2014), has a BA in Social Science with an Education Concentration (2011), Benefit Practitioner Certificate (2016), IL Certified to do Evaluations and Services and is DSB Certified.

Tina has experience working with individuals with: Autism, Intellectual/Developmental Disabilities and Learning Delayed, and multiple impairments.

Tina is dedicated to the success of her clients and staff and continues to seek out ways to improve process and services.

**Fun Fact:** Tina loves being outdoors, camping, riding quads and doing yard work.

(360) 410-7464

[tmitchell@wvs.org](mailto:tmitchell@wvs.org)

Service area:

Washington State

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### Steve Owen

Title  
*Take Aim*

Brief Bio

(360) 305-2250

[owen-steve@comcast.net](mailto:owen-steve@comcast.net)

Service area:

Washington State

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### Angela Tune

Program Manager / Benefits Planner  
*Work Opportunities*

Brief Bio

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[Angela@workopportunities.org](mailto:Angela@workopportunities.org)

Service area:

Snohomish County

## Independent / Other Agency Benefit Planners



**Angela Dirk**  
Benefits Planner  
*The Arc of Washington State*

Angela Dirk is a Benefits Planner certified in 2018 through Cornell University. For the past two years, she has practiced benefits planning in Thurston and Mason Counties. The program is funded for individuals in those two counties who are current DDA clients or going through the eligibility process. Angela previous program activities at The Arc of Washington State include work on the on the pooled special needs trust program, the Washington State Developmental Disabilities Endowment Trust Fund. She holds a BA in Business Administration from Saint Martin's University.

(360) 357-5596 x109  
[Angela@arcwa.org](mailto:Angela@arcwa.org)

Service area:  
Thurston and Mason Counties

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**Susan Greene**  
Benefits Planner / Consultant  
*WorkWise*

Brief Bio

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Service area:  
Washington State

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**Tina Lingo**  
Certified Benefits Planner  
*Independent Contractor / Ability Employment Services*

Tina Lingo is a Certified Benefits Planner from Cornell University and works with individuals with disabilities through Ability Employment Services and as an Independent Service Provider for Spokane County. Tina specializes in offering assistance with Social Security and Medical Benefits including Benefits Summary & Analysis of SSA Benefits & Work Incentives, Overpayments, Pass Plans and Assistance with all benefit needs and concerns. Tina's focus is in providing an understanding, education and a plan for clients to assist them in obtaining financial stability and self- sufficiency as they move forward with their employment goals.

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Service area:  
Washington State

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**Harold Rains**  
Benefit Planner  
*Independent Contractor*

I have worked to promote inclusion of supported employees in local government for several years in Clark County and the Portland Metro area. My goal is to complete my certification in Benefit Planning by July of 2020 and work with individuals in understanding the benefits of the skills they bring and help understand the positive impact it can have on their future.

(503) 341-5638  
[Yanceyjr@comcast.net](mailto:Yanceyjr@comcast.net)

Service area:  
Clark County

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## Work Incentive Planning Assistance (WIPA) – Plan For Work



**Arlene Jones**  
Project Coordinator / Community Work Incentives Coordinator

Arlene Jones has been a Work Incentives Planning and Assistance (WIPA) Community Work Incentives Coordinator (CWIC) since 2010 and is currently Plan for Work's (WIPA) Project Coordinator. Prior to employment at Disability Rights Oregon, she served in a coordinator role for a statewide parent empowerment organization in Oregon. Arlene is the parent of a young adult experiencing developmental disabilities who is competitively employed in the community. She has served in various capacities on boards and workgroups at the local, regional and statewide levels.

(503) 323-9159  
1 (833) 438-7308 (toll-free)  
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Service area: WIPA no-cost benefits counseling statewide Oregon and 10 counties in Washington State (Pacific, Wahkiakum, Clark, Cowlitz, Lewis, Klickitat, Skamania, Benton, Franklin, and Walla Walla).  
Fee-for-service in Washington state for non-WIPA eligible individuals



**Matthew Hall**  
Community Work Incentives Coordinator

Matthew Hall is a Community Work Incentive Coordinator (CWIC) with Disability Rights Oregon--Plan for Work, a program providing no-cost work incentives planning and assistance or benefits counseling to Supplemental Security Income (SSI) and/or Social Security Disability Insurance (SSDI) beneficiaries residing in Oregon and Southern Washington State who want to work. Matthew has been with Plan for Work since September of 2013. Before joining Disability Rights Oregon, Matthew worked as a special education specialist. As a person with

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Service area: WIPA no-cost benefits counseling statewide Oregon and 10 counties in Washington State (Pacific, Wahkiakum, Clark, Cowlitz, Lewis, Klickitat, Skamania, Benton, Franklin, and Walla Walla).

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a disability, Matthew knows firsthand the importance of finding meaningful work in the community and the impact it can have on both financial security and well-being. He is proud of the work he does to help beneficiaries achieve their full potential.

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Fee-for-service in Washington state for non-WIPA eligible individuals.



**Emily Ross**  
Community Work Incentives Coordinator

Brief Bio

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**Service area:** WIPA no-cost benefits counseling statewide Oregon and 10 counties in Washington State (Pacific, Wahkiakum, Clark, Cowlitz, Lewis, Klickitat, Skamania, Benton, Franklin, and Walla Walla).  
Fee-for-service in Washington state for non-WIPA eligible individuals.



**Isaac Stokka**  
Community Work Incentives Coordinator

Isaac Stokka is a Community Work Incentive Coordinator (CWIC) with Disability Rights Oregon--Plan for Work, a program providing no-cost work incentives planning and assistance or benefits counseling to Supplemental Security Income (SSI) and/or Social Security Disability Insurance (SSDI) beneficiaries residing in Oregon and Southern Washington State who want to work. Isaac has been with Plan for Work since November of 2018. He has worked with people with disabilities in the Pacific Northwest in various capacities; including as a job coach, job developer, and employment specialist. Isaac has seen first hand the positive impact employment can have on people's lives and is proud to be assisting people in the process in his current role.

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**Service area:** WIPA no-cost benefits counseling statewide Oregon and 10 counties in Washington State (Pacific, Wahkiakum, Clark, Cowlitz, Lewis, Klickitat, Skamania, Benton, Franklin, and Walla Walla).  
Fee-for-service in Washington state for non-WIPA eligible individuals

## WIPA – Plan To Work



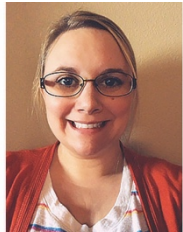
**Kathleen Anderson**  
Community Work Incentives Coordinator

Brief Bio

Phone

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Service area:



**Amber Crane**  
Plan to Work Coordinator

I am a Community Work Incentives Coordinator (CWIC) for the Work Incentive Planning and Assistance (WIPA) program funded by Social Security, serving most of Washington state. We provide benefits counseling and Benefit Summary and Analysis to people with disabilities who receive Social Security disability benefits and who are contemplating going back to work, or may have already started working, and help them plan ahead to make informed choices about work, cash benefits, and health insurance. I have a BASW from Eastern Washington University and became a fully certified CWIC through Virginia Commonwealth University (VCU) in June of 2017.

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**Service area:** Clallum, Jefferson, Grays Harbor, Mason, Thurston, Pierce, King, Snohomish, Skagit, Whatcom, Chelan, Kittitas, Yakima, Okanogan, Douglas, Grant, Ferry, Lincoln, Adams, Stevens, Pend Orielle, Spokane, Whitman, Garfield, Columbia, Asotin

## Technical Assistance



**Susan Harrell**  
Assistant Executive Director  
*Washington Initiative for Supported Employment (WISE)*

Susan Harrell has worked with and on behalf of people with disabilities through direct service, service agency management, and governmental and agency consulting since 1985, with a specific focus on employment as essential to assuring community integration, financial stability, and quality of life. Susan specializes in the following consultation and training topics: Large Employer Hiring Initiatives, Job Development; Job Coaching; Social Security and Medical Benefits; Work Incentives; Individual Resource Development; Person-Centered Planning; and

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[Susan@gowise.org](mailto:Susan@gowise.org)

**Service area:**

Washington State

Policies and Regulations Related to Employment and the Self-Sufficiency of Individuals with Disabilities.

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**Ray Cebula**

Program Director, Senior Extension Associate  
*Cornell University*

Brief Bio

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Service area:  
Washington State / National

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**Scott Leonard**

WISE Associate  
*Benefits Assistance and Consulting*

Scott Leonard has worked in the field of disabilities for over twenty years, focusing on services that support people with disabilities to become successfully employed. He currently provides education and consultation to individuals, families, and organizations around public benefits, emphasizing that people can work and maintain critical services. Scott is trained in Benefits Planning and Outreach (BPAO) through Cornell University and offers training and consultation on Federal and State benefit programs.

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Service area:  
Washington State